

IMPORTANT FINANCIAL INFORMATION

Patient Name: _____

Appointment Date: _____

Notice of Hospital Outpatient Facility Fee and Billing Disclosure

A. Your appointment with the Diabetes and Nutrition Center will take place in a hospital outpatient department of Northwest Hospital Center.

Expected fee:

Northwest Hospital Center hospital outpatient department facility fee is likely to range from \$290.00 to \$2,210.00.

The hospital outpatient department facility fee could be higher if you require services during your appointment that we cannot reasonably predict today.

Financial help for your portion of the hospital outpatient department facility fee bill may be available. If you need financial help with the hospital outpatient facility fee bill, please contact Customer Service at (800) 788-6995 or download the application at LifeBridgeHealth.org under QUICK LINKS.

Receiving services in the hospital outpatient department may result in greater financial liability than receiving the services at a location where a hospital outpatient facility fee may not be charged.

No Hospital Outpatient Facility Fee Location:

Your provider does not see patients at another location that does not have hospital outpatient facility fees.

INSURANCE INFORMATION

1. The amount of the hospital outpatient department facility fee that you will be responsible for paying will depend on your health insurance or Medicare coverage¹.
2. Health insurance companies could impose deductibles or higher copayment or coinsurance amounts for services provided in hospital outpatient departments.
3. If you have health insurance, you should contact your health insurance company to determine your health insurance coverage and your estimated financial responsibility for the hospital outpatient department facility fee, including copayments, coinsurance, and deductible amounts for the outpatient facility fee.

FACILITY FEE COMPLAINTS

If you have a complaint about an outpatient department facility fee charge, please contact Customer Service at (800) 788-6995.

If the complaint is unresolved, you may then file the complaint with the Health Services Cost Review Commission hscrc.patient-complaints@maryland.gov.

¹ Medicaid (primary and secondary) and Medicaid Managed Care Organizations (MCOs) only will not have a balance due.

If you need additional information regarding your facility fee charges or if you need assistance mediating a facility fee complaint against a hospital, contact the Health Education and Advocacy Unit of the Office of the Attorney General 1-877-261-8807, HEAU@oag.state.md.us; www.MarylandCares.org

ACKNOWLEDGEMENT

1. I understand that I will be billed a hospital outpatient department facility fee and a provider fee.
2. Northwest Hospital Center provided me with information on the hospital outpatient department facility fees that will be billed for my appointment.
3. I understand that the fee could vary based on conditions and services provided to me that the hospital cannot reasonably predict today.
4. I understand that my out-of-pocket costs will depend on my health insurance or Medicare coverage.

____ (initial here) - By initialing here, I confirm that I received the facility fee information at the time I made my appointment with The Diabetes and Nutrition Center

By signing this form, I acknowledge that I have received the hospital outpatient facility fee information before receiving services today.

Signature (Patient)

Date

Signature (Patient Representative)

Date

To request this notice in an alternative format, please call customer service at (800) 788-6995 or E-Mail at CustomerServicesinai1@lifebridgehealth.org

Para solicitar este aviso en un formato alternativo, por favor llame a 800-788-6995.