

# Meds to Beds Concierge Service



**LIFEBRIDGE  
HEALTH®**

Pharmacy at Northwest Hospital

**Bedside  
Delivery!**

**Have your prescriptions delivered to your bedside at no additional charge!  
Complete the form below and ask your nurse to fax the form to 410-701-4422.**



## Pharmacy Hours

Monday – Friday: 9 a.m. – 9 p.m.

Saturday and Sunday: 9 a.m. – 5 p.m.

## Delivery Hours

Monday – Friday: 9 a.m. – 5 p.m.

**Visit us at [lifebridgehealth.org/pharmacy](http://lifebridgehealth.org/pharmacy)**

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## The Outpatient Pharmacy at Northwest Hospital Bedside Delivery Program Sign-Up

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Drug Allergies: \_\_\_\_\_

Room Number/Unit Name: \_\_\_\_\_ Room Phone Number: \_\_\_\_\_

Nurse Contact Name: \_\_\_\_\_ Anticipated Discharge Time: \_\_\_\_\_

Contact Name and Phone (if different from patient): \_\_\_\_\_

When my delivery arrives, I will be paying by (check one):  Credit or debit card  Cash (Please note: We do not accept checks.)

I would like to pick up my prescription(s) at the Outpatient Pharmacy at Northwest:\*  YES  NO

\*If checked yes, someone from the pharmacy will contact you.

See Information On Back Page

## FREQUENTLY ASKED QUESTIONS

### Take the hassle out of getting your prescriptions filled.

- We will deliver your prescription to your bedside and answer any questions about your medications before you leave the hospital.
- We know your physician and can work with them directly to coordinate any prescription insurance-related issues.
- We regularly stock most hospital-prescribed medications.

#### Q. How is payment collected?

**A:** Your copay will be collected when your prescription is delivered. Payment methods include cash, credit/debit cards and flexible spending (FSA) cards. We do not accept checks.

#### Q. Can my prescription cost be added to my hospital bill?

**A:** Prescriptions filled upon discharge cannot be added to your hospital bill.

#### Q. Do you accept my prescription insurance plan?

**A:** We accept most insurance plans. You are responsible for any copay required by your insurance carrier at the time of prescription delivery.

#### Q. What if I do not have my insurance card with me?

**A:** Our pharmacy staff will work with you to obtain this information.

#### Q. How will I be notified when my prescriptions are ready?

**A:** A member of the pharmacy staff will call you to let you know that your prescription is ready and will offer any additional counseling on your medication prior to delivery.



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