



Community Benefit Report

A Stronger Community *by design*

At Carroll Hospital, it is our goal to help everyone in our community live their healthiest life possible through personalized, proactive and innovative care. That’s why we worked hard in 2020 to bring more than \$17 million in much-needed health and wellness services to our community. Every life we touch makes our community stronger.

Financial Assistance

Free or Reduced-Cost Care,
Medicaid Expansion Fees \$1,271,412

Mission Driven Health Services

Physician Access, Hospital-Based Services \$10,616,037
Access Carroll, Free Clinic for the Uninsured \$1,094,976
Community Benefit Operations \$191,880

Community Health Services

Education, Screenings, Support Groups,
Health Navigation, Medicaid Enrollment Support \$3,181,960

Community Building Activities

The Partnership for a Healthier Carroll County, Inc. \$602,715

Education–Health Professionals

Nurses, Physicians, Allied Health \$308,398

Community Contributions

Cash and In-Kind \$236,710

Research

Community Health Research \$226,704

Spotlight on Access Carroll’s Behavioral Health Services

As part of its commitment to the health and well-being of the community, Carroll Hospital provides more than \$1 million in funding from the Carroll Hospital Foundation Endowment Fund for Access Carroll, a nonprofit organization dedicated to providing quality healthcare to low-income residents of Carroll County.

This funding is used by Access Carroll for staffing, 24/7 behavioral health services, medical and dental care, hospital resources, as well as free diagnostic and lab services.

The hospital’s support allows Access Carroll to have the staff to provide 7-day-a-week assessments and intake for individuals needing detox. Access Carroll treats the whole person and serves the most at-risk individuals in the community. If patients are in a detox program, they also have access to an intensive outpatient behavioral health program, dental services and primary care. All of this begins immediately, regardless of their ability to pay. Social workers and health navigators enroll them in insurance and help with housing applications and anything else that falls under social determinants of health.

All these programs happen under one roof, which allows for what Access Carroll’s Executive Director Tammy Black calls a “hot handoff.”

“One of the benefits of having truly integrated services is that, if we are seeing a patient for detox services and they need dental care, we walk them down the hall to the dental suite,” Black says. “If you send someone across the street for a service, you could lose them.”

In FY 20, Access Carroll had 9,317 behavioral health services encounters, an increase of 33 percent over the previous year (6,991 in FY 19). Outcomes have been promising, and many patients go on to enter successful long-term treatment programs.

Total Community Benefit

\$17,730,792