Quick Reference Guide: Hemoglobin A1C Control

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| Hemoglobin A1C control | At least yearly           | Patients 18-75 years of age with diabetes who had an A1c test during the year and whose most recent A1c value was < 9.0%. Documentation of value and date. | 1. Proactively call patients with diabetes to ensure they get timely A1c test(s) during year.  
2. Diabetes education tools, resources; diet, exercise, lifestyle interventions. |

1. Diabetes: Hemoglobin A1c Testing – in support of Diabetes: Hemoglobin A1c Poor Control measure (ACO #27, NQF #59)

Hemoglobin A1c Poor Control Measure Description: Percentage of patients 18-75 years of age with diabetes whose most recent hemoglobin A1c test during the measurement year was >9.0%, or who did not have an A1c test documented during the year. (Note: Hemoglobin A1c Poor Control and Diabetes Eye Exam are examined together as a composite measure for ACO. A better quality score will be achieved only if both A1c is documented and ≤9.0%, and diabetic eye exam are completed within the measurement period).

Exclusions: None

To Achieve Better Quality Score: HbA1c result for diabetic patients should be documented within ≤365 days of patient’s most recent visit date.

Scenario 1

- If results are received via lab interface, the “QM: Diabetes Maintenance Expectation – HgbA1c Testing” in Health Maintenance will be satisfied automatically.

Scenario 2

- To document results when labs are done elsewhere select Health Maintenance >> QM: Diabetes Maintenance- HgbA1c Testing and launch the form to enter result. (Typically performed by staff but may be performed by provider. Based on practice protocol and workflow).
Scenario 3

- To document, HgbA1c POC result- Document from Health Maintenance OR AdHoc >> Ambulatory Documentation >> Point of Care Testing Office form OR Launch the form from “Physician Office Intake From”
Click to document and view additional actions for the measure.

OR

OR
