WELCOME TO NORTHWEST HOSPITAL

VISITING GUIDELINES
Please do not hesitate to ask our staff or volunteers if you need assistance or have any questions.
Between 7 a.m. and 9 p.m. visitors can enter through the Main Entrance on Carroll Lane. After 9 p.m., we ask that visitors enter through the Emergency Entrance. Smoking is not allowed in the hospital.

GIFT SHOP
The Northwest Hospital Auxiliary manages the gift shop, which features clothing, jewelry, plants and other items. It is located on the first floor. If bringing gifts of food or drink to a patient in the Intensive Care Unit, visitors should first check with a unit nurse.

PASTORAL SERVICES
A non-denominational chapel, located off the main lobby, is open 24 hours a day, seven days a week. At the request of a patient or his or her family, hospital staff will notify a pastor, priest or rabbi of the patient’s hospital stay. Hospital clergy make pastoral care visits to patients of all denominations. Pastoral care services, Bibles or Sabbath candles can be provided.

FROM I-695
Take Beltway Exit 18 (Randallstown) to Liberty Road and proceed two miles west to Old Court Road. Turn left onto Old Court and go one long block to Carlson Lane. The hospital is located on the left.

FROM I-95
Follow the signs to Baltimore. Take Exit 18 to I-695 West (Glen Burnie), Take Exit 18 (Randallstown) to Liberty Road and proceed two miles west to Old Court Road. Turn left onto Old Court and go one long block to Carlson Lane. The hospital is located on the left.

FROM I-795
Take Exit 91 to I-695 North. Take I-695 Exit 18 (Randallstown) to Liberty Road and proceed two miles west to Old Court Road. Turn left onto Old Court and go one long block to Carlson Lane. The hospital is located on the left.

FROM SOUTHERN CARROLL COUNTY
Take Liberty Road (Route 26) toward Baltimore. Turn right onto Old Court Road and go one long block to Carlson Lane. The hospital is located on the left.

PHONE NUMBERS
Admitting: 410-521-5923
Northwest ER: 410-521-5950
Security: 410-521-2200
Pastoral Care and Chaplaincy Services: 410-601-9680
Guest Relations: 410-701-4447

5401 Old Court Road
Randallstown, Maryland 21133
410-521-2200
TTY 410-521-2531